

Upgrades to your Patient Portal

Have you logged into the Patient Portal recently? If so, you may have noticed some changes on the desktop version:

Updated home page – The Portal home page has been re-designed so that the information most important to you – like test results, upcoming appointments, and pre-appointment instructions – show up in more obvious places on the page, saving you from clicking around to find what you need.

Consolidated profile – You can now find all your demographic and insurance information in the header of the Patient Portal. Plus, if you've uploaded a picture of yourself, that will now surface in the Patient Portal header!

Easier navigation – The main sections of the Patient Portal that you visit most often (Appointments, My Health, and Billing & Payments) now show on a new navigation pane on the left-hand side. When you click on any of the three main sections, all other sections of the Patient Portal become accessible as sub-navigation links at the top of the page. Plus, your inbox has moved to the header of the page, so you can easily see if you have any new messages!

The screenshot shows the patient portal interface for Seven Hills Family Medicine. At the top left is the logo and name. At the top right, there is a language preference dropdown set to '¡Preferires el español!', a notification bell with a red '1', and a user profile for 'John'. A left-hand navigation pane is highlighted with a red box, containing links for Home, Appointments, My health, and Billing & payments. The main content area is titled 'Good afternoon, John!' and features several sections: 'Test Results' with a 'New result for CMP, SERUM OR PLASMA' and an 'Open results' button; 'Appointments' with a card for an 'Annual appointment with John Hippocrates' on Wednesday, 02/12/2020 at 8:00 AM, including location and contact info, and a 'Manage appointment' button; a summary of '6 additional upcoming appointments' with a 'Go to Appointments' link; and '2 recommended appointments' with a 'Schedule' link. Below this is a 'Messages' section with a 'Check your messages' button (3 unread), a 'Send a message' dropdown, and a 'Go to inbox' button. At the bottom is a 'Billing Summary' section showing a 'Balance due: \$0.00' and a note that there is no outstanding balance.

We welcome your feedback on the new look and feel of your Patient Portal, including how it's working for you! Please let our practice know what you think!